

W.B. YEATS POEMS: WORDS AND MUSIC - LIVE WATCH PARTY FAQ'S

Thank you for your interest in our virtual fundraising benefit. As we enter the virtual platform together, we understand you may have questions. Please review these frequently asked questions to ensure a great experience.

HOW DO I VIEW THE LIVE WATCH PARTY PROGRAM ON FRIDAY, JUNE 4TH?

On June 4th, the day of the event, a link to access the program will be sent to all registered attendees via email. The event will be presented on a private YouTube Livestream. Before watching, please make sure you have a secure Internet connection.

Depending on your equipment, this program can be viewed using your Smart TV, computer, tablet, or smartphone. We recommend using an HDMI cable to connect your computer directly to your television. Or, if you have a Smart TV device, such as Chromecast, Roku, or Apple TV, you should be able to cast directly to your TV from your tablet or smartphone.

Here is a web page from "[wikiHow](#)" with a variety of articles that may help in your set-up. With many variations of computer and television systems, we thank you in advance for understanding we cannot provide technical assistance in set-up.

WILL OTHER PEOPLE WATCHING THE EVENT BE ABLE TO SEE ME?

No, only the Host and Artists of the program will be visible on screen. So, make yourself comfortable and enjoy the evening!

HOW DO I INTERACT AND SUBMIT COMMENTS/QUESTIONS AS PART OF THE WATCH PARTY?

This program will be presented on a YouTube Livestream. As YouTube is owned by Google, you will need to have a Gmail account and be signed in to interact on the Live Chat. Simply type your comments at the bottom of the chat feed, and when you press "Enter," your remarks will be added to the chat.

Or alternatively, prior to the event, you may email your questions for the Artists to Cassie Cameron, Director of Development, at development@irishclassical.com.

HOW MANY TIMES CAN I WATCH THE EVENT WITH THIS TICKET?

This program can only be viewed once. If you wish to view the poetry concert again, ICTC is happy to offer a \$10 OFF Discount Code toward the purchase of a 2nd viewing. This discount code will be found in the confirmation email with your initial purchase.

IS CAPTIONING AVAILABLE FOR THIS EVENT?

Due to the live nature of the *Watch Party*, captions will only be available on the concert-viewing segments of the evening.

Open Captioning displays the spoken word, sound effects, and any other audio portion of the production in text form. Captions appear on the bottom of the screen in real-time synchronized to the action, and are always in view. They cannot be turned off by the user.

RAFFLE GIVEAWAY DISCLAIMER:

The Opening Night Viewing Basket Giveaway is available for delivery only in Buffalo, NY and surrounding towns.

SOUVENIR DELIVERY ESTIMATES:

Shipping for the physical CD and souvenir gifts is available only within the United States. Please allow 8-10 Business Days after your purchase for delivery. Packages begin shipping after June 4th.

WHO MAY I CONTACT IF I HAVE ADDITIONAL QUESTIONS?

Please reach out to Benjamin Verdi, Audience Services Manager, at boxoffice@irishclassical.com or 716-853-4282.